

Work Comp 101

Practice Insight is pleased to announce a new solution for the electronic submission of Workers' Compensation eBills. For the purposes of Work Comp, a complete eBill consists of an 837 electronic medical claim or bill plus an electronic attachment(s).

What are the benefits of submitting Workers' Compensation electronically?

Medical providers will experience significant savings by submitting Work Comp bills electronically. On paper, Work Comp requires attachments of Diagnostic Reports, Lab Reports, etc. and therefore requires many pages which must be printed and mailed or faxed. If the payer loses the bill, everything must be copied and mailed again. Electronic submission allows the provider to avoid these printing and postage expenses and submit both the medical bill and the attachments in electronic form. The entire Work Comp eBill is delivered to the payer together and the delivery is acknowledged with a receipt.

How does a paper document become an electronic attachment?

Submit your Work Comp medical bills to your EDI customer account just as you would your other medical claims. These will appear in Claim Manager with a unique EDI claim number, just like your commercial and government claims. A Work Comp bill will always begin with an Invalid status and a message, **WC bill missing required Attachment**. Now you simply select a Work Comp bill, click F12 to add the Attachment, and follow the prompts to Browse and Upload the image document (PDF, TIF, or JPG). You can also upload the electronic attachment as an ANSI 275 file, if your office software is capable of creating a file.

Can I send an electronic attachment on Medicare or commercial claims?

No, these payers are not taking electronic attachments yet this is restricted to Work Comp and Auto Medical eBills.

Can Workers' Compensation bills be submitted to Practice Insight along with other 837 medical claims?

Yes, you may mix your Work Comp bills with other types of medical claims in one ANSI 837 file. These do not need to be submitted separately.

In which states can Workers' Compensation eBills be submitted?

Practice Insight is implementing national payers as well as state-specific payers, particularly in Texas and Minnesota. These two states have mandated electronic Work Comp eBills and providers and payers are required to exchange electronic files. As of May 2010, Practice Insight will accept Work Comp eBills from any state except New York. The PI technical guide will be updated as we receive instructions from additional states.

Resources

For general information, please refer to the following web site:
<http://www.workerscompensation.com/>.

Minnesota requirements:

<http://www.health.state.mn.us/auc/>

Texas requirements:

<http://www.tdi.state.tx.us/wc/ebill/index.html>.